ScriptDrop Privacy Policy

(Effective December 2019)

1. Introduction

ScriptDrop, Inc. ("**ScriptDrop,**" "**we,**" "**us**" or "**our**") respects your privacy and is committed to protecting it through our compliance with this policy. We have adopted this policy to explain our privacy practices concerning information that we may collect about you when you access this website (the "**Site**").

Please read this policy carefully to understand our practices regarding the information we collect from you or about you and how we will treat it. By accessing or using the Site, you agree to this Privacy Policy. This policy may change from time to time (See Changes to Policy below). Your continued use of the Site after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

This policy applies to information we collect:

- On and through the Site.

It does not apply to information collected by:

- Us offline or through any other means, including any other site operated by ScriptDrop, Inc, including Delivering Health or any third party (including affiliates or subsidiaries); or

- Any third party (including our affiliates or subsidiaries), including through any application or content that may link to or be accessible from or on the Site.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, you can choose not to use our Site.

Residents of California: see our California Consumer Privacy Act Policy

2. Children Under the Age of 13

Our Site is not intended for children under 13 years of age. No one under age 13 may provide any personal information to or through the Site. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on the Site, or through any of its features, register on the Site, or make any purchases through the Site, use any of the interactive or public comment features of the Site, or provide any information about yourself to us, including your name, address, telephone number, email address, or the personal information of anyone else including a parent or legal guardian. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at 800-376-7715.

3. Information We Collect About You and How We Collect It

ScriptDrop enables participating pharmacies to have prescription medications delivered directly from the pharmacies to their customers using our service providers or contractors with whom we have agreements ("**Business Partners**") to transport medications to the customer's designated address. Designated addresses may be the customer's, the customer's children or dependents, or someone else for whom the customer has authorization to have prescriptions delivered by our Business Partners and to obtain access (or purchase access) to these delivery services.

We collect certain types of information from you when you use the Site, including information about your internet connection, the equipment you use to access the Site, and usage details. We collect this information automatically as you navigate through the Site. This information will also include IP addresses and information collected through cookies, web beacons, and other tracking technologies.

In addition, we may also collect from you your personal information, such as your name, email address, and telephone number. But we will only collect this from you if you specifically provide it to us through email. However, our intention is not to collect this type of information through the Site.

4. How We Use Your Information

We use the information that we collect about you, or that you provide to us, including any personal information:

- To present our Site to you.
- To fulfill any other purpose for which you provide such information.
- To notify you about changes to our Site, or any products or services we offer or provide through it.
- In any other way, we may describe when you provide the information.
- For any other purpose with your consent.

We may also use the information you provide to us to contact you about our own and third-party goods and services that may be of interest to you. For more information, see Choices About How We Use and Disclose Your Information.

5. Information We Collect Through Automatic Data Collection Technologies.

As you navigate through and interact with the Site, we use automatic data collection technologies such as Google Analytics and Hotjar to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Site, including website interaction data (e.g. click rate, heat mapping), traffic data, location data, logs, and other communication data and the resources that you access and use on the Site.

- Information about your computer and internet connection, including your IP address, device screen size, device type (unique device identifiers), geographic information (country only), operating system, preferred language, and browser type.

The information we collect automatically is only statistical data and does not include personal information, but we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Site and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.

- Store information about your preferences, allowing us to customize our Site according to your individual interests.

- Speed up your searches.

- Recognize you when you return to our Site.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Site.

- **Flash Cookies.** Certain features of our Site may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on our Site. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see Choices About How We Use and Disclose Your Information.

- **Web Beacons.** Pages on our Site and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit ScriptDrop, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

We do not collect personal information automatically, but we may tie this information to personal information about you that we collect from other sources or you provide to us.

Third-Party Use of Cookies and Other Tracking Technologies

Third parties may use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our Site. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content. For more information regarding the privacy practices of third parties we work with please read their privacy policy.

6. Disclosure of Your Information

We may disclose aggregated information about you, and information that does not identify any individual, without restriction. We may disclose personal information that we collect, or that is provided by you as described in this privacy policy:

- To our subsidiaries and affiliates.

- To service providers that we engage to assist us in making the Site available, which consist of our datacenter providers, storage providers, customer support system providers, email service providers, and software development contractors, but only to perform these tasks on our behalf and these service providers are obligated not to disclose or use personal information for any other purpose.

- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.

- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us about you are among the assets transferred.

- To fulfill the purpose for which you provide it.

- For any other purpose disclosed by us when you provide the information.

- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.

To enforce or apply our terms of use https://scriptdrop.co/terms-of-use/

- and other agreements, including for billing and collection purposes.

- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of ScriptDrop, our customers, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

7. Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe's website. If you disable or refuse cookies, please note that some parts of this Site may then be inaccessible or not function properly.

8. Accessing and Correcting Your Information

You can review and change personal information by calling us at 800-376-7715.

or sending an email at info@scriptdrop.co to request access to, correct or delete any personal information that they have provided to us. We cannot delete your personal information except by also deleting your account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect. Additionally, we are only committed to a data retention period of six years from creation/last effective rule.

9. Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored with Amazon Web Services. Any payment transaction information will be encrypted with Braintree.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Site. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Site.

10. Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at:
855 Grandview Ave. Ste. 110
Columbus, OH 43215
info@scriptdrop.co
or via our toll-free number:
800-376-7715